

CRITERIA NOT COVERED BY WARRANTY

- Cosmetic wear to the surface from regular use that does not affect the performance of the mat
- Uneven color patterns, stains, or discoloration at time of purchase or from use or storage
- Creases, folds, and indentations from improper handling, cleaning and/or storing. It is best to lay the mat flat (with nothing on top) or keep it rolled up.
- Damage from shoes
- Slipping on the mat
- Damage from sharp objects
- Damage from outside elements or factors
- Improper cleaning with anything other than what is recommended
- Damage from a washing machine, vacuum cleaner etc.
- Bad odor due to usage and lack of cleaning
- Damage from excessive amounts of water or other liquids e.g. submerging the mat under water, using a water blaster or steam cleaner

LESMILLS

Yoga Mat

WARRANTY & INSTRUCTIONS FOR USE

To make a warranty claim, either contact your local Les Mills authorized distributor or visit our website www.lesmills.com/merchandise/equipment/warranty

Guidelines for use & care of the Les Mills Yoga Mat: www.lesmills.com/merchandise/equipment/care

LES MILLS Yoga Mat – WARRANTY INFORMATION

WARRANTY INFORMATION

The LES MILLS Yoga Mat is a multi-purpose mat, designed for regular use. At Les Mills Merchandise Limited (Les Mills) we stand behind our materials and manufacturing and provide a **one year warranty** (from date of purchase) for manufacturing faults caused by materials or labor. Les Mills and its local LES MILLS Yoga Mat distributor will, at their discretion, either repair or replace a faulty LES MILLS Yoga Mat in accordance with the conditions set out below.

Proper care and maintenance of the LES MILLS Yoga Mat is required (like any other product) to ensure proper functionality and longevity. The following guidelines should prolong the life and reduce wear on the LES MILLS Yoga Mat.

Personal Use Customers Only

As a consumer, you are entitled to the applicable legal rights stated in your national legislation concerning the commerce of consumer goods. This warranty does not restrict these rights.

WARRANTY TERMS

This warranty is only valid in countries where Les Mills has an authorized LES MILLS Yoga Mat distributor or reseller. It covers manufacturing faults occurring during the warranty period for any LES MILLS Yoga Mat purchased from Les Mills or a distributor/reseller authorized by Les Mills. The warranty applies only to the original purchaser and does not cover any second hand or re-sold LES MILLS Yoga Mat. The LES MILLS Yoga Mat must remain in the possession of the original buyer/owner and bear the original manufacturer's batch code. The one year warranty period commences from the date on which the original buyer purchases the LES MILLS Yoga Mat. Warranty repairs will not extend the warranty period.

EXCLUSIONS

This warranty covers only failures due to manufacturing faults that occur during normal use. This warranty does not extend to faults resulting from normal wear, misuse, abuse, damage incurred during loading or transportation, improper storage, modification without the consent of Les Mills, or where the LES MILLS Yoga Mat has been used other than as recommended by Les Mills (see the instructions below and our guidelines for using the LES MILLS Yoga Mat at www.lesmills.com/merchandise/equipment/care). This warranty is invalid where the LES MILLS Yoga Mat does not bear its original manufacturer's batch code. This warranty is invalid where the LES MILLS Yoga Mat that is the subject of a warranty claim has been disposed of prior to a warranty claim being closed by Les Mills.

Neither Les Mills nor its authorized local LES MILLS Yoga Mat distributor or reseller will be liable for any defects due to reasons beyond their control or for consequential damages or for breach of any implied warranty on the LES MILLS Yoga Mat.

CLAIM PROCESS

For enquiries, or to make a warranty claim, either contact your local Les Mills authorized LES MILLS Yoga Mat distributor or reseller or visit www.lesmills.com/merchandise/equipment/warranty. Please keep your invoice as proof of purchase as you will need this to submit a warranty claim. Please keep in mind warranties are voided if any product is purchased from an unauthorized reseller.

You will also need to include the following details about the faulty LES MILLS Yoga Mat: date of delivery, information about the place and conditions of use of the faulty LES MILLS Yoga Mat and a precise description of the fault (including photographs). The Les Mills local LES MILLS Yoga Mat distributor will liaise with Les Mills to assess the issue and determine if the warranty applies. We will then work with our local LES MILLS Yoga Mat distributor to repair, replace or refund (credit) the LES MILLS Yoga Mat. If we ask you to return the faulty LES MILLS Yoga Mat, we will cover the cost of doing so.

LES MILLS Yoga Mat – WEAR & CARE INFORMATION

HANDLING & USE

The LES MILLS Yoga Mat is designed yoga-style workouts where **shoes are not worn**. Do not wear shoes, the tread can damage the surface. Ensure your hands and feet are clean and free of moisturizer before use.

We do not recommend using the LES MILLS Yoga Mat outside (particularly on abrasive surfaces like rough concrete) or on non-standard gym/studio flooring. We recommend working out on a smooth, firm surface.

Keep the LES MILLS Yoga Mat away from sharp items. Avoid wearing hard or sharp accessories such as metal buttons, rivets, zippers etc. that may cause damage. Do not load other items on top of the LES MILLS Yoga Mat. This can result in indentations in the material that may be permanent.

STORAGE

If the mat feels damp after cleaning, allow it to air dry before rolling up. Once dry, roll it up with the top surface facing out (the surface you practice on and has the Les Mills logo on it). Rolling in opposite direction can damage mat surface.

Store the LES MILLS Yoga Mat indoors, keeping away from moisture or direct heat. Do not store in extreme temperatures (<-5°C/41°F; >50°C/122°F). Do not leave in direct sunlight or store in a hot vehicle or similar situation.

If you use the LES MILLS Yoga Mat with other equipment for barefoot workouts, do not store the LES MILLS Yoga Mat with product loaded on top as this may result in permanent indentations on the material/surface.

CLEANING

Regularly clean the LES MILLS Yoga Mat by gently washing with water and a few drops of mild dish soap using a soft cloth or sponge.

Wipe top of LES MILLS Yoga Mat with a soft damp cloth after use. If using solution, apply it to the cloth first; not directly on the mat. We recommend using a 1:20 solution of oil-free soap or vinegar and warm water. Mat is not machine washable. Do not soak or submerge it in water or use harsh scrubbing cloth/brushes.

Hang the LES MILLS Yoga Mat to air dry. Hang over a rail or similar, do not use pegs as this will damage the surface and/or result in indentations. Ensure the LES MILLS Yoga Mat is fully dry before rolling to store it. Do not apply any heat to dry the LES MILLS Yoga Mat.

With a new LES MILLS Yoga Mat, you may notice a slight odor from the new materials. Simply remove all packaging and lay flat. The odor will naturally disappear. You can also use water and a few drops of mild dish soap to gently wash the LES MILLS Yoga Mat if you prefer.

DIMENSIONS & WEIGHT

Metric = 183cm (L) x 68cm (W) x 0.45 cm, 3.5kg | Imperial 6ft (L) x .2.ft (W) x 0.17 inches, 7.5lbs

CONSTRUCTION

A vegan leather top /natural rubber* base. Color may change over time. After every use, we recommend you wipe the surface clean and air dry before rolling and storing.

**The natural nature of the rubber means it may contain latex. People with rubber or latex allergies should avoid contact with this product.*