





INSTRUCTIONS FOR USE, STORAGE & CARE

Please see our guidelines for use and care of the SMARTBAND™ at: www.lesmills.com/merchandise/equipment/care.

Do not store the SMARTBAND™ or SMARTBAND™ EXTREME in extreme temperatures (<5 degrees celsius; >50 degrees celsius). Keep product stored away from moisture or direct heat.

Regularly clean the SMARTBAND™ equipment by gently washing with water and mild detergent (if necessary). Do not use any other solvents, chemicals, or other solutions to clean your band.

Do not use the SMARTBAND™ equipment outside or on non-standard gym/studio flooring.

When using or handling your equipment, do not bring into contact with sharp or abrasive objects/ materials.

Store indoors on a SMARTBAND™ equipment storage rack.

SMARTBAND™ – WARRANTY INFORMATION

WARRANTY INFORMATION

At Les Mills Merchandise Limited (Les Mills) we stand behind our materials and manufacturing and offer customers who purchase SMARTBAND™ equipment a warranty on all manufacturing faults caused by materials or labor that occur during the relevant warranty period. For all purchases prior to 30 June 2020 the warranty period is two years, and for all purchases from 1 July 2020 the warranty period is one year. Les Mills and its local SMARTBAND™ distributor will, at their discretion, either repair or replace faulty SMARTBAND™ equipment in accordance with the conditions set out below.

PERSONAL USE CUSTOMERS ONLY

As a consumer, you are entitled to the applicable legal rights stated in your national legislation concerning the commerce of consumer goods. This warranty does not restrict these rights.

WARRANTY TERMS

This warranty is valid only in countries where Les Mills has an authorized SMARTBAND™ equipment distributor. It covers manufacturing faults occurring during the warranty period in SMARTBAND™ equipment purchased from Les Mills or a distributor authorized by Les Mills. The warranty applies only to the original purchaser and does not cover secondhand equipment or re-sold equipment. The equipment must remain in the possession of the original buyer/owner and bear the original

manufacturer's batch code.

For all purchases prior to 30 June 2020 the two year warranty period commences from the date on which the original buyer purchases the equipment. For all purchases from 1 July 2020 the one year warranty period commences from the date on which the original buyer purchases the equipment. Warranty repairs will not extend the warranty period.

You can find the batch code details for your SMARTBAND™ equipment on the handle area.

EXCLUSIONS

This warranty covers only failures due to manufacturing faults that occur during normal use. This warranty does not extend to faults resulting from normal wear, misuse, abuse, corrosion, damage incurred during loading or transportation, where the SMARTBAND™ equipment has been used other than as recommended by Les Mills (see the instructions below and our guidelines for using the SMARTBAND™ equipment at www.lesmills.com/merchandise/equipment/care) or modified without the consent of Les Mills, or improper storage. This warranty is invalid where the SMARTBAND™ equipment does not bear its original batch code. The warranty is invalid where the SMARTBAND™ equipment that is the subject of the warranty claim has been disposed of prior to a warranty claim being closed by Les Mills.

Neither Les Mills nor its authorized local SMARTBAND™ distributor will be liable for any defects due to reasons beyond their control or for consequential damages or for breach of any implied warranty on the SMARTBAND™.

CLAIM PROCESS

For enquiries, or to make a warranty claim, either contact your local Les Mills authorised SMARTBAND™ equipment distributor or visit our website www.lesmills.com/merchandise/equipment/warranty. Please keep your invoice as proof of purchase as you will need it to submit a warranty claim.

You will also need to include the following details about the faulty SMARTBAND™ equipment: (i) the serial number, (ii) the date of delivery, (iii) information about the place and conditions of use of the faulty SMARTBAND™ equipment and a precise description of the fault (including photographs). The Les Mills local SMARTBAND™ equipment distributor will liaise with Les Mills to assess the issue and determine if the warranty applies. We will then work with our local SMARTBAND™ equipment distributor to repair or replace the SMARTBAND™ equipment. If we ask you to return the faulty SMARTBAND™ equipment, we will cover the cost of doing so.