

## SMARTSTEP™ EQUIPMENT – WARRANTY INFORMATION

### BUSINESS CUSTOMERS ONLY

At Les Mills Merchandise Limited (Les Mills) we stand behind our materials and manufacturing and offer customers who purchase SMARTSTEP™ equipment for commercial or in-club use a two year warranty on all SMARTSTEP™ Equipment for manufacturing faults caused by materials or labour that occur during the warranty period. Les Mills' local SMARTSTEP™ distributor will, at its discretion, either repair or replace faulty SMARTSTEP™ equipment in accordance with the conditions set out below.

### Warranty Terms

This warranty is valid only in countries where Les Mills has an authorised SMARTSTEP™ equipment distributor. It covers manufacturing faults occurring during the warranty period in SMARTSTEP™ equipment purchased from Les Mills or a distributor authorised by Les Mills. The warranty applies only to the original purchaser and does not cover second hand equipment or re-sold equipment. The equipment must remain in the possession of the original buyer/owner and bear the original manufacturer's serial number. The warranty period commences from the date on which the original buyer purchases the equipment. Warranty repairs will not extend the warranty period.

### Exclusions

This warranty only covers failures due to manufacturing faults that occur during normal use. This warranty does not extend to faults resulting from normal wear, misuse, abuse, corrosion, damage incurred during loading or transportation, or where the SMARTSTEP™ equipment has been: (a) used other than as recommended by Les Mills; (b) modified without the consent of Les Mills; or (c) stored improperly. This warranty is invalid where the SMARTSTEP™ equipment does not bear its original manufacturer's serial number sticker or where the sticker has been removed, altered or tampered with in any way.

Neither Les Mills nor its authorised local SMARTSTEP™ distributor will be liable for any defects due to reasons beyond their control or for consequential damages or for breach of any implied warranty on the range of SMARTSTEP™ equipment.

### Claim Process

In the event that you want to make a warranty claim, in the first instance complete and submit the Warranty Claim Form to us (available on our website [lesmills.com/smartstep](http://lesmills.com/smartstep)), including the following details:

1. Serial number of the faulty SMARTSTEP™ equipment (this can be located on a sticker on the deck)
2. Date of delivery of the faulty SMARTSTEP™ equipment to the original purchaser.
3. Proof of purchase. Please retain your invoice in a safe place as proof of purchase as it is a precondition to any warranty claim.
4. Information about the place and conditions of use of the SMARTSTEP™ equipment.
5. Precise description of the fault (including photographs).

Les Mills' local SMARTSTEP™ distributor will liaise with us to assess the issue and determine if the warranty applies. We will then work with our local SMARTSTEP™ distributor to repair or replace the product. If the defective equipment needs to be returned to Les Mills, the cost of shipping will be covered by Les Mills.

### Enquiries

Enquiries regarding warranties should be made to Les Mills Equipment at [smarttech@lesmills.com](mailto:smarttech@lesmills.com) or your local Les Mills authorised SMARTSTEP™ distributor.

The logo for Les Mills SMARTSTEP™ is displayed in a bold, italicized, black sans-serif font. The word 'LES MILLS' is on the top line, and 'SMARTSTEP™' is on the bottom line, with a trademark symbol (™) at the end.

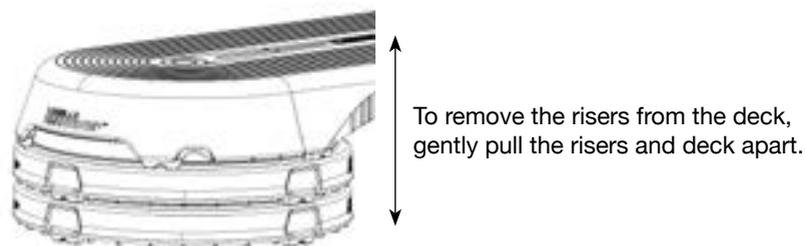
## INSTRUCTIONS FOR USE

The Les Mills SMARTSTEP™ comprises of five components:

- One deck
- Four risers

#### ASSEMBLY

The deck can be used with or without risers depending on the height required. To attach risers, place either one or two risers under the deck at each end and apply weight to the deck. When the deck and risers are correctly engaged, risers will form a temporary bond with the deck.



#### GENERAL INFORMATION

Do not drop or throw the SMARTSTEP™ deck or risers. Do not drop weights on top of the SMARTSTEP™ deck or risers.

Store the SMARTSTEP™ equipment by stacking the decks on top of one another, and the risers on top of one another on a solid, level surface. Maximum recommended stack height of 21 Decks or 32 risers.

Avoid storing the SMARTSTEP™ equipment in extreme temperatures.

The SMARTSTEP™ was designed to withstand weights of up to 136kg/300lbs.

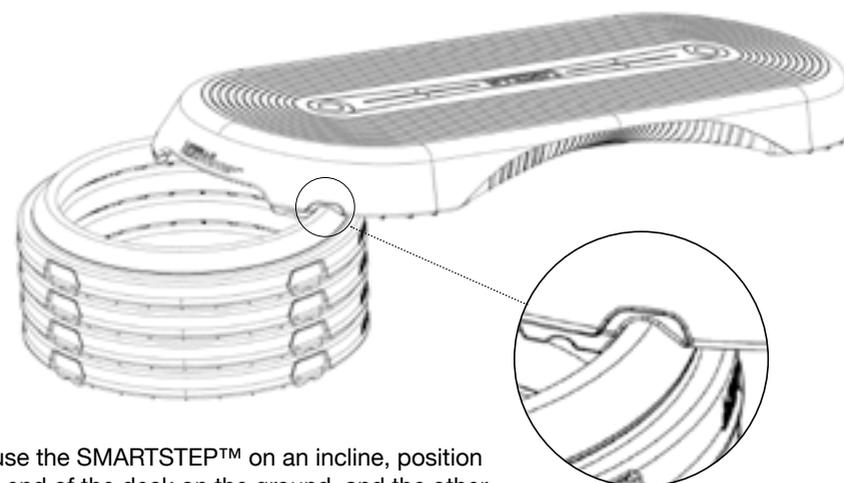
#### HORIZONTAL USE

A maximum of 6 risers may be used under the SMARTSTEP™ deck at each end.

Follow the assembly instructions on the previous page when attaching risers.

#### INCLINE USE

For all incline uses, one end of the deck must be resting on the ground as shown.



To use the SMARTSTEP™ on an incline, position one end of the deck on the ground, and the other correctly on the riser(s) by placing the recess of the feet on the rim of the top riser as shown.

#### Supine and prone bench incline work (lying on deck)

Up to four risers may be stacked under one end of the deck to achieve a range of incline angles.

#### Propulsive work (springing off deck)

The user is recommended to limit incline to one riser high (a single riser under one side of the deck) for propulsive work. Using more than one riser for propulsive work may lead to injury and is therefore not recommended.